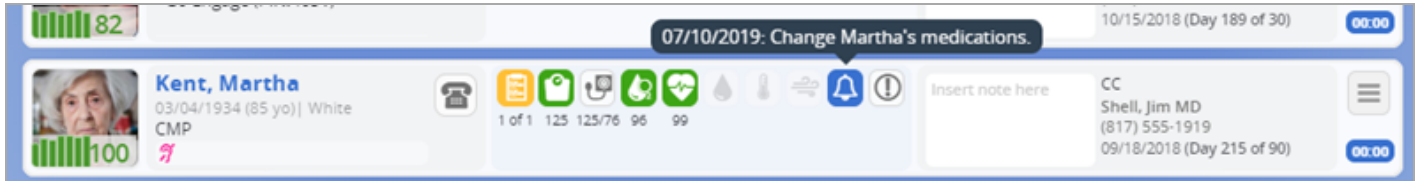


How to Acknowledge Patient Notifications

Notifications appear on the Patient Header to let the Care Team know that an action needs to be taken related to an issue with the patient or their pathway. When the Care Team member clicks a blue notification icon, the Monitoring page appears, where the notification can be acknowledged. After the notification is acknowledged, the icon on the Patient Header changes from blue to gray.



Acknowledging Notifications

When a patient responds to a survey question that was specified to generate a notification, the information appears in the Notifications tab on the Monitoring page. Responses that are set as notifications will appear with a blue background, if the response has not been acknowledged.

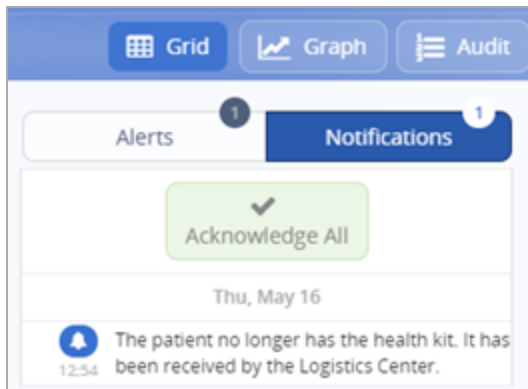
The Care Team can acknowledge all notifications or a single notification, which is similar to the existing accepting alerts functionality.

To acknowledge all notifications

1. On the Patient Header, click the  notification icon.

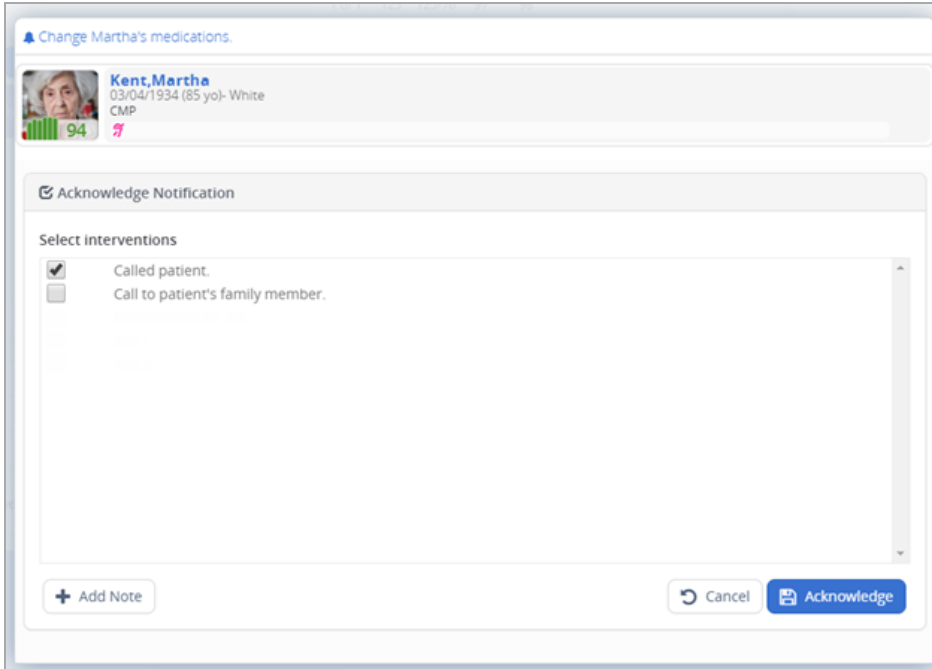
The Monitoring page appears.

2. Click the **Notifications** tab, and then click **Acknowledge All**.



The Notifications interventions window appears.

3. Select the intervention that you want to apply to record how the notification was resolved.
4. Click **Acknowledge**.



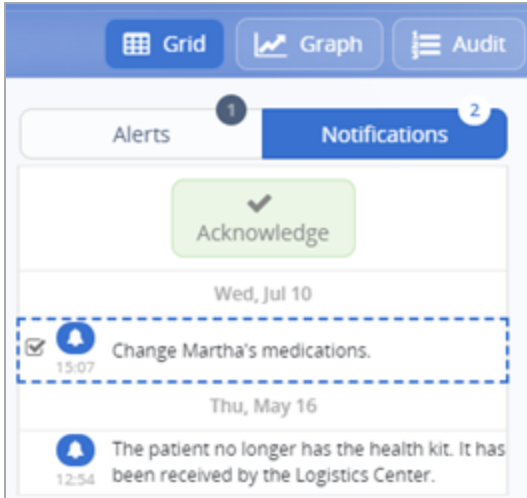
The notification history is saved on the Audit History page in the Notification History section.

To acknowledge a single notification

1. On the Patient Header, click the  notification icon.

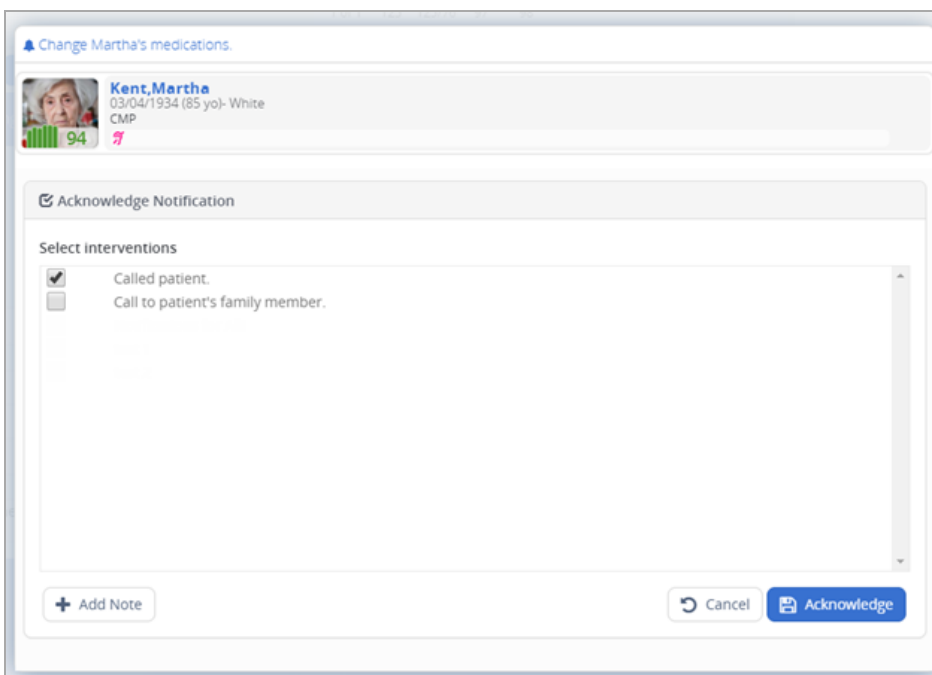
The Monitoring page appears.

2. Click the **Notifications** tab, and then click the notification rows that you want to acknowledge. The boxes are highlighted and a check mark appears.



3. Click **Acknowledge**.

The Notifications interventions window appears.



4. Select the intervention that you want to apply to record how the notification was resolved.
5. Click **Acknowledge**.

The notification history is saved on the Audit History page in the Notification History section.