# Understanding the Health Index

Patients participating in the health monitoring program are assigned a *health index (score)* when they begin submitting biometric data. The health score appears on the patient header, which is available at the top of every page while you are working in a patient's record. The health score gives the Care Team a view of how the patient's health is progressing based on their Pathway responses.
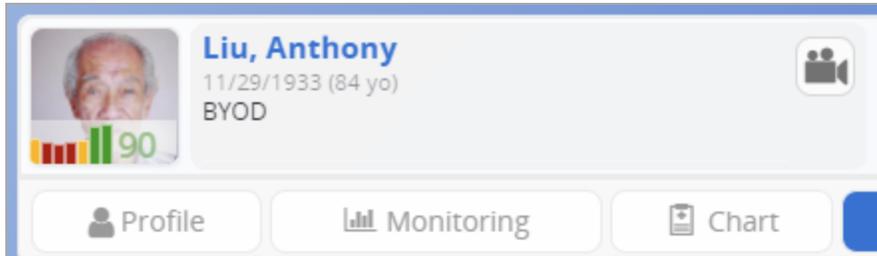
The patient's Pathway information is used to calculate the health score. The health score is not calculated or recomputed for random readings. If a patient doesn't submit the scheduled readings, but subsequently submits a random reading, there is no health score recorded for the patient, although there are readings submitted.

Health Score Colors

Description	Example
Scores of 0 to 50 (including 50) are red	
Scores of 51 to 75 (including 75) are yellow	
Scores greater than 75 are green or gray	

Frequently Asked Questions

What causes a score to be computed?

- A survey being completed
- A non-ad hoc biometric being entered
- An alert being rejected

What could stop a score from being computed?

At least one survey must be completed for a score to be computed.

What responses are included in the score?

Rejecting the skipped alert for a biometric will not cause that survey's responses to be included in the score. A pathway's responses will never be included in the score once skipped.

Scenario for health score ---

A health score of --- is presented when random readings are entered and remain until pathway data is entered.

For example, a patient completes their pathway, but during the process they skip their blood pressure and SpO2 prompts that were within that pathway. Because they skipped the blood pressure and SpO2, this causes the health score to reflect ---.

If the monitoring Care Team member rejects the skip alerts, the health score will be recalculated.