

Understanding Patient Status

As patients participate in their remote monitoring program, they have statuses applied to them. The statuses inform Care Team members where the patient is in their respective program and what level of clinical involvement is needed for that patient. For example, a patient that is in the *Screening* status may need follow up from a Care Team member to get started and a patient in a *Completed* status has finished their program and no longer needs attention.

Changing a Patient's Status

Patients cycle through statuses automatically or they can be manually changed to a different status by a Care Team member. To learn how to change a Patient status, you can view [How To Complete a Patient](#) and [How To Activate a Patient](#).

When a Care Team member changes a patient to a new status, in several instances they must also submit a status change reason. The status change reasons are configurable by a *Content Administrator* using the [Configurations>Lists>Patient Status](#). To view more details about how to configure the reasons why a patient status was changed, you can view [How to Configure Patient Status Reasons](#).

Viewing Patient Status Reports

If you have the *Reports Administrator* role assigned, and you want to see a list of your patients and their current statuses, you can create a Patient Status report. The Patient Status report includes all of the patients that are currently assigned to you and their status. For more information about the Patient Status report, see [Patient Status Report](#).

Although it is not an official status, a patient can also be considered a *non-responder*, which means they have not completed their Pathway after a configurable number of days. The term non-responder is used to describe patients that have been sent a Pathway to their tablet or device and have not completed it. The default amount of time for a patient to be considered non-responding can be set by population or as a default for all patients, such as three days.

Filtering Patients by Status

On the Patient List page, you can filter patients by their status. This is especially helpful for situations when you only want to see Active patients in the program, so you can view their biometric information. Using this filter, you can view the patients that have Completed their program or a variety of other statuses.

Viewing Status on the Patient Header

The patient's status appears on the right side of the Patient Header.

Kent, Jonathan
 03/03/1933 (83 yo) - White
 0 of 0 158 129/92 94 85 120 100.6 634
 No Population Assigned
 Whitacre, Janet RN
 (214) 222-4444
 01/26/2017 (Day 29 of 30)

If you click in this area, the Patient Notes page appears, which allows you to view a record of all status changes.

Date/Time	Note	Author
05/02/2018 16:10	Patient status changed to inactive. Reason: Other - Invitation Resent	McCarthy, Caleb MD
05/02/2018 15:21	Patient status changed to active	The Patient

Status Descriptions

The following table lists the statuses that are available for patients in the Care Team portal. You can view the current status of a patient in the Patient Header.

Status	Description	Example
Screening	The patient is in the system, but not yet participating in the program.	Inflammatory Bowel Disease No Provider Assigned Screening (Day 1)
Screening Fail	The patient failed the screening for a configurable reason, such as network issues, not meeting the program requirements, or rejecting the program.	CC Allen, Joseph MD (972) 658-8036 Screen Failed 27/07/2017
Pre-active	The patient is in the system, but not yet participating in a program.	CC : Complex Chronic No Provider Assigned Pre-active (Day 2)
Active	The patient is assigned a Pathway and is submitting biometrics and data related to their Pathway.	CC : Asthma Beeson, Jeff MD (214) 555-1212 09/11/2017 (Day 93 of 90)

Status	Description	Example
Inactive	The patient is no longer participating in the program for a configurable reason, such as, being readmitted to the hospital, out of town, or technical difficulties.	<p>CC : Alzheimer's EID AHL, JASON MD (614) 566-1997 Inactive (Day 3)</p>
Completed	The patient has been marked as Completed in the Status list for a configurable reason, such as, completing the program successfully, no longer wishing to participate, or being placed on hospice care.	<p>CC Beeson, Jeff MD (214) 555-1212 Completed 07/08/2017 (15 d)</p>
Deleted	The patient has been deleted due to being a test patient or created in error.	<p>No Population Assigned No Provider Assigned Deleted 07/09/2017</p>
Non-Responder	Active patients that have not completed their Pathway within a specified amount of days are considered non-compliant or a <i>non-responder</i> . This value can be configured by Vivify Support.	<p>0 of 4 165 121/81 98 99 97</p>